

Annual Change in Chlorine Disinfection of the Water System

October 1, 2025

Certified Mail
Return Receipt Request

Dear Valued Customer:

As part of the Miami-Dade Water and Sewer Department's (WASD) ongoing efforts to provide a safe, potable water supply for the residents of Miami-Dade County, the department will temporarily change its method of chlorination at each of its regional water treatment facilities between October 13 and October 26. The department will use free chlorine as its treatment method rather than the usual combined chlorine at the treatment plants.

This annual event, which has taken place since 1983, uses free chlorine as an alternative disinfection process because it is an effective method for cleansing water distribution systems.

This change in chlorination does not cause adverse health effects, however customers may notice a chlorine taste and/or smell in the tap water during the two-week period.

We have enclosed a fact sheet for your reference.

We sincerely regret any inconvenience our customers may experience during this period. If you have any questions concerning this temporary change in treatment process, please e-mail me at Samuel.Carballo@miamidade.gov.

Sincerely,



Samuel Carballo, P.E. Division Director
Water Production & Maintenance Division